



Zipp Road Utility Co. LLC
P.O. Box 701201
San Antonio, TX 78270
(830) 500 - 2114

November 1, 2019

Re: Rate Increase effective January 2020

Dear Zipp Road Utility Customers;

Zipp Road Utility was approved by the Public Utility Commission of Texas at its inception to collect a monthly wastewater treatment fee of \$65.00/month + 1% TCEQ Tax (tariff is available to download on our website's customer service page). Initially, a temporary discount was provided to the community at the current rate of \$59.59, however, ZRU has found the discount will need to be discontinued due to the rising costs of water and Utility operations. Beginning January 1st, 2020 your consolidated Green Valley SUD bill will reflect the new flat rate fee of \$65.65 for sewer services:

Effective Date	New Monthly Charge	Old Monthly Charge
January 1 st , 2020	\$ 65.65	\$ 59.59

This notice also serves as a reminder that the sewer services bill attached is the last bill you will receive from ZRU, assuming the account does not have a delinquent balance, and is due on or before November 15th, 2019. Payment can be made online through your customer portal, by scanning the QR code at the bottom of the bill or by phone at (830) 500 – 2114, Option 2. Our joint billing agreement with Green Valley SUD will take effect on November 1st, 2019; sewer services will be consolidated with your water bill and payments will adhere to GVSUD's payment schedule.

We appreciate your business and value you as our customer. We look forward to serving your current and future wastewater needs as a growing community.

Sincerely,

Zipp Road Utility

Customer Service Management