

Zipp Road Utility Co. LLC
P.O. Box 701201
San Antonio, TX 78232
(830) 500 – 2114



October 3, 2019

Dear Customers,

We are happy to announce that we have partnered with Green Valley SUD (GVSUD) in a joint billing agreement beginning November 1st, 2019.

Effective November 2019 your Zipp Road Utility Sewer Service Fees will be included on your monthly Green Valley SUD water bill.

Your final bill for Zipp Road Utility will be due on or before November 15th, 2019 for October 1 – October 31 sewer services. November services will adhere to GVSUD's billing schedule, due on or before the 10th of each month.

We will continue to collect the \$35.00 transfer fee and \$50.00 deposit for new customers and will retain the deposit for current customers until we receive notice to terminate services. The \$50.00 deposits will be refunded to customers whose account is in good standing with no past due balances or late payments within 60 days of account close out.

No action is required on your part at this time.

If you have any questions regarding your account *after* November 1st, 2019, please contact GVSUD at the number below or visit their website for more information:

- Customer service number 830-914-2330
- For more info please visit <https://www.gvsud.org/>

If you have any questions, please contact us at 830-500-2114. Thank you for your cooperation in this transition and we appreciate your business.

Sincerely,

ZRU, Customer Account Administrative Team